

INTRODUCING... THE HCV HUB

WHAT'S CHANGING?

The Heritage Council of Victoria is committed to ensuring its regulatory processes are accessible, user-friendly, and are integrated with other government agency systems. To accomplish this, the Heritage Council has developed the 'HCV Hub', an online portal for the quick and secure lodgement of forms, submissions and other material for Heritage Council hearings and reviews.



WHEN?

From: 12 Sept 2022



Matters already in progress on this date will continue to use email and document-sharing



The first time you log on you'll be prompted to set up an account



You can use the same log in for both the HCV Hub and Heritage Victoria's 'Heritage DESK'



All forms and submissions will now be lodged online



Significant correspondence will still be received via email



Paper-based forms (pdf and MS Word) will no longer be available



Hard copy forms and submissions will no longer be required



MORE INFORMATION?

For more information on the HCV Hub, including how to create a log in and Frequently Asked Questions, visit:
<https://heritagecouncil.vic.gov.au/>



SECURE

Multi-factor authentication keeps data safe



MULTI-DEVICE

Can be accessed via all browsers and devices.

ONE STOP SHOP

Lodge forms and submissions, make payments, and access hearing material all in one place



MULTIPLE USERS

Legal representatives and expert witnesses can access material for clients



NEED SUPPORT?

For technical support in using and accessing the HCV Hub, please contact Planning Support on 1800 789 386 (select option 1) or at planning.support@delwp.vic.gov.au